



ROAD MAP TO SUCCESS IN NEVADA

Successful Implementation of a Statewide Juvenile Dependency Mediation Program (JDMP)

JDMP assists those involved in child abuse and neglect cases to collaboratively consider a wider range of creative options and formulate the best decisions about appropriate intervention and care of children.

CQI



Continuous Quality Improvement (CQI)



Outcome Evaluation Conducted By Neutral 3rd Party

- Consider enhancement and expansion based on findings

CQI



Statutory Support – Stable, Permanent Funding

- CQI – Implement recommendations

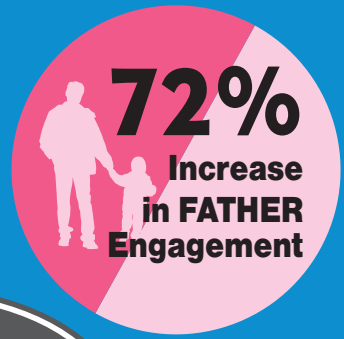


Process Evaluation Conducted By Neutral 3rd Party

- Annual advanced mediation panel training
- Monthly meetings for mediators and administrators to provide support, answer questions
- Stakeholder buy-in / stakeholder training
 - Identify funding sources



CQI



Process & Outcome Evaluations Conducted By Neutral 3rd Party

- Stakeholder interventions
- CQI – implement eval recommendations

CQI



Process Evaluation Conducted By Neutral 3rd Party

- Stakeholder education/buy-in



Implement Several Pilot Projects

- Implement one at a time followed by process and outcome evaluations



Design Pilot Project with Protocols & Evaluation Components to Address Need

- Develop theory of change with logic model
- Identify possible Solution & Funding Sources

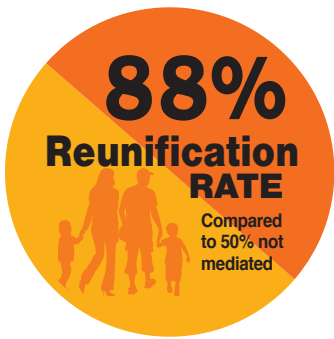


ID Possible Causes of Issue

- Root cause analysis with judges, child welfare, stakeholders



Identify the Issue



Go Statewide After Several Years of Implementing Pilots

- Develop Toolkit: Protocol, forms, brochures, videos
- Recruit & Train Mediators: 40hr Dependency Mediation Training
- Ensure program is adequately supported administratively
- CQI

“Mediation mirrors the very essence of the dependency process - all parties working for the best interests of the child”

- DEPUTY ATTORNEY GENERAL



DEPENDENCY MEDIATION OBJECTIVES

- Expedite permanency for children
- Improve permanency outcomes for children
- Reduce need for further litigation
- Increase engagement and communication among parties
- Allow and promote meaningful input from children and youth
- Enhance mediation participants' satisfaction
- Reduce costs



WHAT PARENTS ARE SAYING

"The chance to be heard was very helpful."

"Walking out with more hope now than the whole 2 years for this case. This is a great way for parents to feel safe and able to let everyone know how they feel and where they stand."

"Keep doing this, we are not criminals!"

"A place of peace and hope for discussion without yelling." - FOSTER PARENT

THE SURVEY SAYS ...



Children, Parents
Foster/Adopted Parents



Attorneys, Social Workers,
CASA/GAL, etc.



NUMBER OF CHILDREN HELPED

"A genteel & respectful alternative to the litigious courtroom setting"

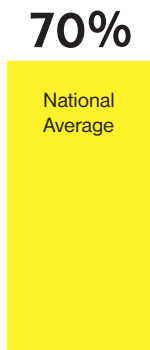
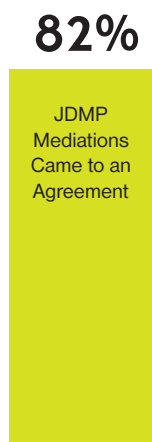
CHILD'S ATTORNEY

"Everyone came together to calmly discuss the child.."

- PARENT'S ATTORNEY



IN AGREEMENT



"The Dependency Mediation Program has been a successful tool in resolving highly emotional and difficult cases. By mediation agreements prior to the settlement conference, the program has greatly assisted in reducing congested court dockets."

- HONORABLE CYNTHIA LU
2ND JUDICIAL DISTRICT COURT

SAVINGS*

\$420,451

\$315,338

Saved in 8 months
(July 2017 - March 2018)

Projected savings for entire year

*Reduced court and staff time

FOR MORE INFORMATION CONTACT:

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