

Strategic Campaigns vs Strategic Plans

- Shorter Duration
 - Tighter Focus
- Action Oriented



• Interviews

Supreme Court and Appellate Court

• Surveys – 369 respondents

questions based on Interviews,

International Framework for Court Excellence High Performance Court Framework



- Focus Groups over 70 participants
 - -Judges at all trial court levels
 - -Attorneys
 - -Self-help program attorneys and staff
 - -Court managers and AOC staff

• Judicial Council Workday

narrowing down to key objectives



Improving Access to Justice

- Decline in affordability of legal assistance
- Complexity of the system lack of standard forms, consistent rules, and need for more on-line assistance
- Rural court issues greater geographic challenges; fewer resources of all types
- Processes for court user input
- Need for additional interpreter services

Judicial Finances and Resources

- Over reliance on fees for core funding
- Diversity of funding structures across courts
- Lagging salaries
- Recruitment and Retention
- Training, education and development of future leaders
- Desire to continue remote work opportunities
- Adequacy or lack of staffing formulas

Approach to Court Innovation

Culture of innovation and leadership continuity

Availability of resources

• System level performance data available for diagnostics

• Innovation aimed at the needs of non-lawyers or self-represented

