Sign into Crystal Server 2020 Version-New BI Launch Pad

 URL: http://ncscrystal2:8080/BOE/BI

BusinessObjects
NCSCRYSTAL2:6400
User Name
Password
Sign in
Contact Administrator

2) Click Folders Tab near the top of the page.

SA	BI Launch Pad ~ C					Q	C				
	Home	Favorites	Recent Documents	Recently Run	Appli	cations					
	Folders	•=	Categories	Documents	1	BI Inbox	Instances	5	Recycle Bin	Ŵ	

3) Click Public Folders, which will populate the "Selected Folder" section on the right with the assigned folders of each court.



4) Select Court Folder. All the reports assigned to the selected court will now appear in the "Selected Folder" section on the right.

Public Folders / AUSTIN JUSTICE COURT /				℃ + ⊥ … 🔝		
	Title 🚊	Favorites 🚔	Туре	Description	Last Updated	
	ARCHIVE		Folder		May 23, 2023 10:07 AM	000
	Civil_Judgment_v004		Crystal Reports 2020		May 23, 2023 8:19 PM	000
	CourtViewBroker_Errors_ODBC		Crystal Reports 2020		May 23, 2023 10:08 AM	000
	DMV_Auto_Run_All		Crystal Reports 2020		Jun 6, 2023 7:47 AM	000

There are two ways to run a report. The first option it is the first time running the report, which required configuring a few items, such as the destination. The section option is when the report has already been run prior.

Option 1-First Time Running Report

- 1) Find report in Preview Screen
- 2) Click the Ellipsis button to the right of the report. Ex.
- 3) Click Schedule in the drop-down menu.
- 4) Add Delivery Destinations in the Destination Section on Schedule Screen

Schedule		
General V Report Features V		
Destinations		
Delivery Destinations	Selected Delivery Destinations	
Add	Default Enterprise Location	\otimes
	Email	\otimes

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Adding Email as a Delivery Destination

- 1. Click Add button under the Delivery Destination text.
- 2. If Email, select Email from drop-down menu on the "Select Destination" popup window.
- 3. Click Confirm.
- 4. Go to dynalink now created labeled, "Email"
- 5. Enter From and To emails.
 - 1) NOTE: The From email address must be <u>trialcourtservice@nvcourts.nv.gov</u> or the report will not send.
- 6. Enter Subject: Court Name
- 7. Enter Message:
- 8. Click Confirm

	Select Destinations	
Select a destination Default Enterprise L	ocation X Email X	~
Default Enterprise Location	Email	
Email	Delivery Details	
	Keep instance in history Use default settings	
	System Details	
	From: trialcourts@nvcourts.nv.gov	Add Placeholder \checkmark
	io: trialcourts@nvcourts.nv.gov Cc:	Email Address 🗸 🗸
	Bcc:	Add Placeholder \checkmark
	Reply To	Add Placeholder 🗸 🗸
	Subject:	Add Placeholder \lor
	Dayton Justice Court Message:	Add Placeholder 🗸 🗸
		Add Placeholder \checkmark

5) Select Recurrence by selecting from drop-down menu labeled "Run Report" from Recurrence Section on Schedule Screen. To run now without a reoccurrence, select the Now option.

Destinations	
Delivery Destinations Add	
Recurrence Run Report:	
Now	\sim
Allow Retries	

6) Go to Report Features Tab

Schedule	Schedule				
General 🗸	Report Features 🗸				

7) If the report does not have parameters to enter, please skip this step and continue to step8. In the Prompt section, formerly known as Parameters, enter parameters of report:Court, AutoRun, BeginDate, and EndDate. If running report for a specific date range

section, select No-I want to enter dates other than last month in AutoRun parameter for BeginDate and EndDate to apply.

Prompts					
Caseload Count by DUI and Drug Charges					
Name	Value				
Court*	D010101 - FIRST JUDICIAL DISTRICT - CARSON CITY				
AutoRun*	Yes - Run the report for last month				
BeginDate*	Nov 1, 2022				
EndDate*	Nov 30, 2022				

8) In Database Login section, enter your Courtview login credentials: User and Password

Data Sources	Details Using Original Data Source
Name	NCSLTD
NCSLTD	Database:
	NCSLTD
	User:
	Username
	Password:

9) Click Schedule on Bottom-right corner of screen.



Option 2-Report ran previously

- 1) Find report in Preview Screen
- 2) Click the Ellipsis button to the right of the report. Ex.
- 3) Click History in the drop-down menu



- 4) Find a previously ran report that is not the marked reoccurring.
- 5) Click the Ellipsis button to the right of the report. Ex.
- 6) Click Reschedule



Schedule		
General V Report Features V		
Destinations		
Delivery Destinations	Selected Delivery Destinations	
Add	Default Enterprise Location	\otimes
	Email	\otimes

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8) Select Recurrence by selecting from drop-down menu labeled "Run Report" from Recurrence Section on Schedule Screen. To run now without a reoccurrence, select Now.

Destinations	
Delivery Destinations	
Add	
Recurrence	
Run Report:	
Now	~ ·
Allow Retries	
O OFF	

Change A Recurring Report Schedule

- 1) Find the report in Preview Screen
- 2) Click the Ellipsis button to the right of the report. Ex.
- 3) Click History in the drop-down menu.
- 4) Find a previously ran report.
- 5) Click the Ellipsis button to the right of the report. Ex.
- 6) Click Reschedule from the drop-down menu.
- 7) Select Recurrence by selecting from drop-down menu labeled "Run Report" from Recurrence Section on Schedule Screen.
- 8) Verify Delivery Destinations in the Destination Section on the Schedule Screen are correct by clicking the Email option under the Selected Delivery Destinations section and verifying the information in the Select Destinations popup window is correct.



Schedule		
General → Report Features →		
Destinations		
Delivery Destinations	Selected Delivery Destinations	
Add	Default Enterprise Location	\otimes
	Email	\otimes

9) Select Recurrence by selecting from drop-down menu labeled "Run Report" from Recurrence Section on Schedule Screen. To run now without a reoccurrence, select Now.

Destinations	
Delivery Destinations Add	
Recurrence	
Now	
Allow Retries	

10) Go to Report Features Tab

Schedule			
General \checkmark	Report Features	\sim	

11) In the Prompt section, enter parameters of report: Court, AutoRun, BeginDate, and EndDate. If running report for a specific date range section, select No-I want to enter dates other than last month in AutoRun parameter for BeginDate and EndDate to apply.

Prompts		
Caseload Count by DUI and Drug Charges		
Name	Value	
Court*	D010101 - FIRST JUDICIAL DISTRICT - CARSON CITY	
AutoRun*	Yes - Run the report for last month	
BeginDate*	Nov 1, 2022	
EndDate*	Nov 30, 2022	

12) In Database Login section, enter your Courtview login credentials: User and Password

Data Sources	Details Using Original Data Source
Name	NCSLTD
NCSLTD	Database:
	NCSLTD
	User:
	Username
	Password:

13) Click Schedule on Bottom-right corner of screen.



Instance Title Page after Scheduling

Reports in Success or Failed Status will appear in the Instance Title screen once the report is scheduled. You may need to click refresh for instances to appear.

Instance Title: Caseload Count by DUI and Drug Charges			
	Title	Status	Instance Time
	✓ Caseload Count by DUI and Drug Charges	Success	Dec 7, 2022 10:54 AM
	✓ Caseload Count by DUI and Drug Charges	Success	Dec 7, 2022 10:53 AM
	✓ Caseload Count by DUI and Drug Charges	Success	Dec 7, 2022 10:52 AM
	S Caseload Count by DUI and Drug Charges	Failed	Dec 7, 2022 10:51 AM

To view details on each report

1) Click the Ellipsis button to the right of the report. Ex.



2) Click Details

Additional Details	
External Destination :	Mail the instance to: "[trialcourts@nvcourts.nv.gov]" with a subject
Created By :	NFAVORS
Server Used :	NCSCRYSTAL2.AdaptiveJobServer
PID :	8208
Folder Path :	DAYTON JUSTICE COURT /
Remote Instance :	No
Creation Time :	12/7/2022 10:51 AM
Expiry :	12/7/2032 10:51 AM
Start Time :	12/7/2022 10:51 AM
End Time :	12/7/2022 10:51 AM
Printer :	None
Parameters :	D010101 - FIRST JUDICIAL DISTRICT - CARSON CITY ; Yes - Ru
Scheduled Locales :	None
Successful Instance Locales :	None
Error Message :	Destination disabled. [CrystalEnterprise.Smtp]: []. Please note the
Document Link :	http://NCSCRYSTAL2.trialcourts.nvcourts.nv.gov:6405/BOE/Oper